

Learners

You Said, We Will

March 2017

Adult Learners

You Said: Not enough printers / computers need to be upgraded. Some mice don't work.

We Will: See if we can get more printers. We will get new mice for computers.

You Said: Prices are too high for learners – there should be a discount for Adult learners.

We Will: Investigate if we can introduce adult learner discounts.

You Said: Staff in the café are not friendly, especially when asked about food.

We Will: Ensure staff are polite and helpful.

You Said: Food is always the same and too spicy

We Will: Ensure staff are polite and helpful.

You Said: I cannot log in to the digital library.

We Will: Ensure all learners receive correct logins